

# Initial Setup Instructions & Warranty Information

iPad

## Information on Device Warranty Period

The warranty for this device starts on the date the device is first activated.

Customers are asked to determine when they activate the device as well as confirm operation methods and perform initial setup themselves.

Notify us within one week of the activation date in the event of an initial failure. For details, see page 8.



# 1 Please read this first

# 1 Please read this first

## Caution

Make a note on this page and store it in a safe location so that you do not forget your ID, password, and other information created during setup following this instruction manual.

**\*Never share your password with others.**

Sales number \_\_\_\_\_

Apple Account ID \_\_\_\_\_

Apple Account password \_\_\_\_\_

iPad passcode \_\_\_\_\_

# 1 Please read this first

## Caution

**Please follow the school's instructions, if any.**

**Passwords are frequently forgotten. Do not forget the password you set. We will not know your password even if you contact our inquiry desk.**

**You will need to initialize your device if the password is lost.**

# 1 Please read this first

## Caution

**These instructions have been created on iPadOS 18.1.**

**The background, icons, etc., may be changed on different iPadOS versions and may differ from the images shown in these instructions, but the settings remain the same.**

**The screens shown in the instructions were configured when connected to Wi-Fi and may differ from the screen configuration when not connected to Wi-Fi.**

# 1 Please read this first

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# 1 Please read this first

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# 1 Please read this first

## List of purchased products

### iPad box



(1)···iPad (10th generation) Wi-Fi model (1 qty)

(2)···20W USB-C power adapter (1 qty)

USB-C cable (1 qty)

(3)···Manual 2 qty (1 qty)

Apple sticker (1 qty)

### Keyboard box



(4)···Keyboard (1 qty)

### Stylus box for iPad



(5)···Stylus for iPad (1 qty)

Power cable (1 qty)

Replacement nibs (2 qty)

# 1 Please read this first

## Before you begin initial setup (handling an initial failure) (1/2)

Before you begin initial setup, please make sure that no items are missing, that there are no problems with the exterior or powering up.

\*Be sure to promptly check your product, as there is a limited time period that we will accept replacement requests for an initial failure.

\*A list of items included is on page 7. Be sure to check.

Please note the following:

- Notify us within one week of the activation date using the method listed on the following page.

- If one week has passed since the day your device was activated, the product cannot be accepted as an initial failure.

- When an initial failure is replaced, the packaging, adapters and all other accessories and the warranty certificate will be required with the unit, so store all of these items and do not discard.

- If the initial failure period has expired, contact the Warranty Center listed on page 112 of this document for repairs.

(For initial failures of the pen or keyboard that come with the device)

- Notify us within one week of the usage date for replacements when the attached pen or keyboard case experiences initial failure.

- If one week has passed since the usage date for the pen or keyboard, the product cannot be accepted as an initial failure.

# 1 Please read this first

## Before you begin initial setup (handling an initial failure) (2/2)

If you find an initial failure, please follow the steps listed in ■ How to Make an Inquiry to contact us.

**\*Inquiries cannot be made by telephone. We ask for your understanding.**

The Inquiry Form contains information that has not been provided above for you to review.

### ■ How to Make an Inquiry

#### 1. Login to the Inquiry page

<https://sumasuku2025.metro.tokyo.lg.jp/store/mypage/inquiry/>

(You will need your Sales Number/Password to login.)

<QR code>



#### 2. Under Inquiry category, select "Initial failure"

→Items to note and mandatory entry fields are displayed.

**Be sure to read the Items to Note before you make an inquiry.**

# 1 Please read this first

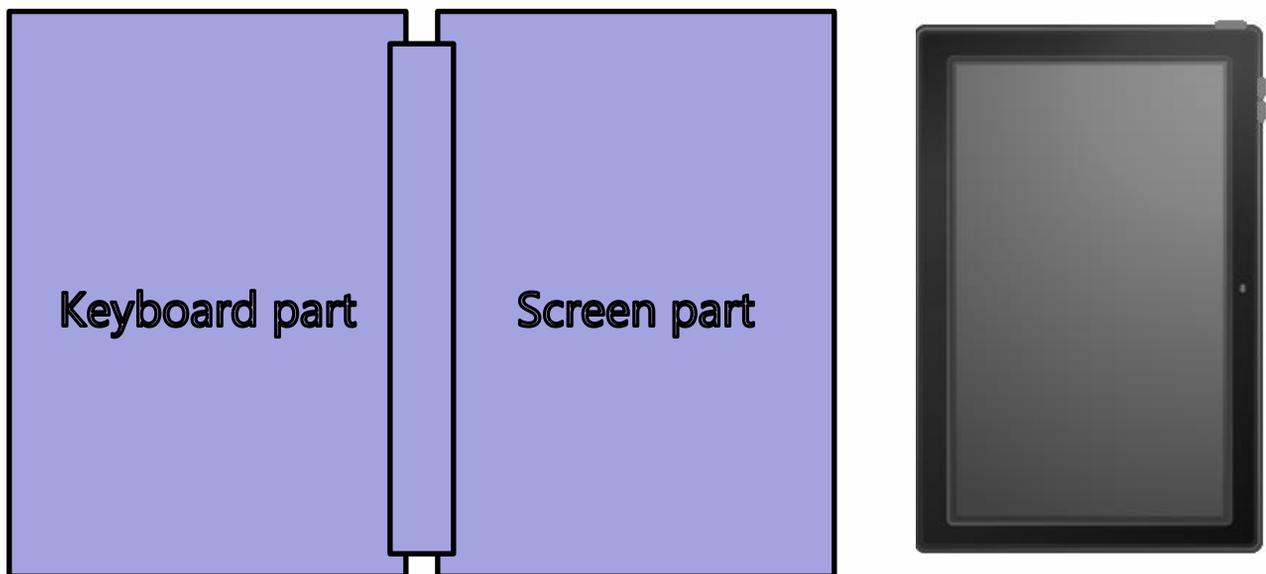
## How to connect the keyboard

With the keyboard part on the left, insert the keyboard into the iPad's screen part.

When attached, it will automatically connect to the keyboard for use.

**Always remove the keyboard when repairing.**

**The device warranty presumes that the iPad is protected by the Rugged Combo 4 protective keyboard case (for the 10th generation iPad). Always attach the keyboard during use.**



## 2 Basic operation

## 2 Basic operation

### Basic iPad operation

Tap	<p>This is a light tap operation with your finger.</p> <p>It is equivalent to a mouse click.</p>	 An illustration of a hand with the index finger touching a tablet screen. A small white circle with a blue outline is centered on the point of contact, indicating a tap gesture.
Double-tap	<p>Tap twice with your finger.</p> <p>This is equivalent to a double-click on a mouse.</p>	 An illustration of a hand with the index finger touching a tablet screen. Two concentric white circles with blue outlines are centered on the point of contact, indicating a double-tap gesture.
Long press	<p>Hold your finger on the screen for a certain amount of time and release it.</p> <p>This is equivalent to right-clicking on a mouse.</p>	 An illustration of a hand with the index finger touching a tablet screen. A small white circle with a blue outline is centered on the point of contact, indicating a long press gesture.
Drag	<p>Hold your finger on the screen and move it up, down, left, or right.</p> <p>You can also drag and drop by releasing your finger from the screen at any point.</p>	 An illustration of a hand with the index finger touching a tablet screen. Four white arrows (up, down, left, right) are centered on the point of contact, indicating a drag gesture.

## 2 Basic operation

### Basic iPad operation

Swipe	<p>Swipe the screen with your finger.</p> <p>This is used to switch the screen display.</p>	
Pinch in	<p>Press the screen with two fingers and narrow the distance between them.</p> <p>The screen display will be reduced.</p>	
Pinch out	<p>Press the screen with two fingers and increase the distance between the fingers.</p> <p>The screen display will be enlarged.</p>	

## 2 Basic operation

### About iPad buttons and operation

This section describes the buttons on the iPad and its operation.



#### 1 Top button

Press once to wake up the iPad or put it to sleep.

Press and hold to start the iPad and press in combination with the volume control button to shut it down.

#### 2 Volume control buttons

Use these buttons to adjust the volume.

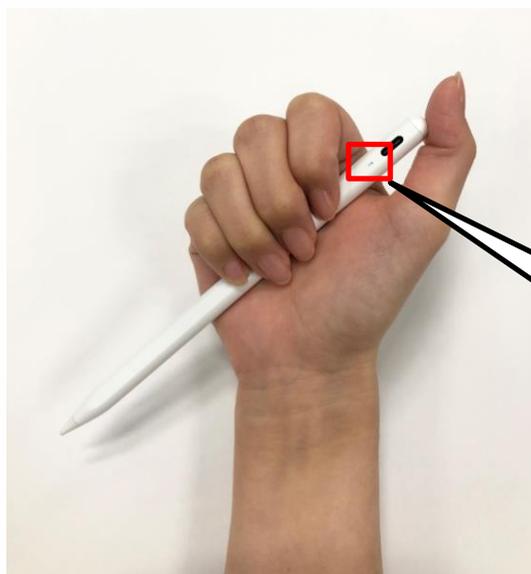
#### 3 Returning to the home screen

Swipe from the bottom edge of the screen upward while the iPad is on to return to the home screen.

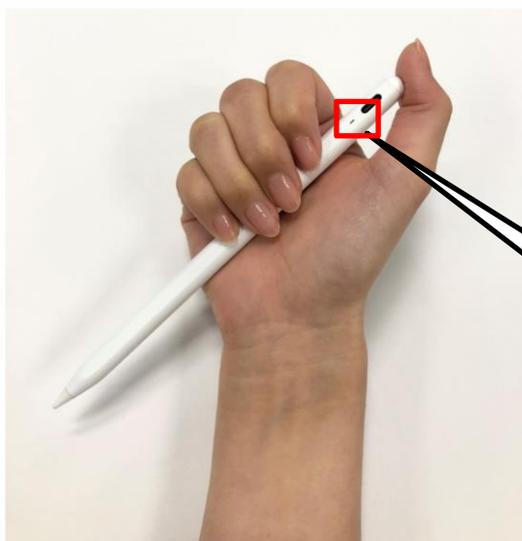
## 2 Basic operation

### Power the stylus on and off

This section describes how to power the stylus on and off.



1 Touch the power button twice to turn on the power. The LED indicator will light up.



2 Touch the power button twice again to turn off the power. The LED indicator will turn off.



## 2 Basic operation

### Checking the battery level and charging the stylus

This section describes how to check the battery level and charge the stylus.



1 Check the color of the LED indicator to see how much battery power is left.

White: 60% or more

Blue: 20-60%

Red: less than 20%



2 Connect the charging cable to the USB Type-C port.

The LED indicator will flash red while charging. It will turn white when the battery is fully charged.

## 2 Basic operation

### Starting up the device

This section explains how to start up the iPad.



1 While the iPad is shut down, press and hold the top button until the Apple logo “” appears on the screen.



2 When the “Enter Passcode” screen appears, enter the passcode.

3 That’s it.

\*To set the passcode for the first time, see page 36 or page 96.

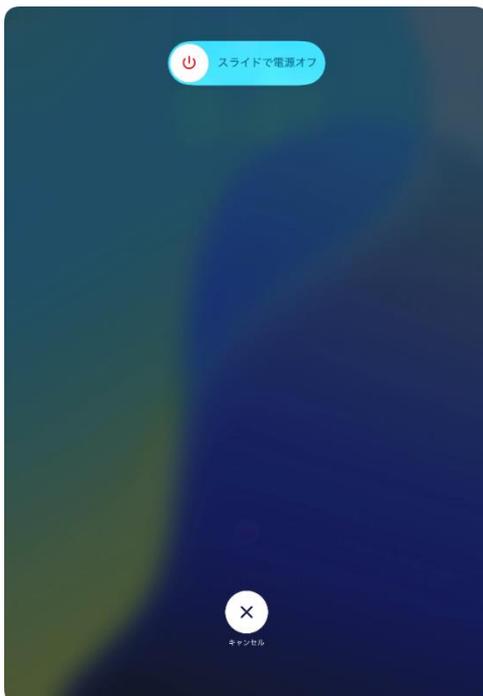
## 2 Basic operation

### Shutting down the device

This section describes how to shut down the iPad.



1 Press and hold the top button and one of the volume control buttons at the same time.



2 Slide the "Slide to Power Off" power symbol to the right.

3 That's it.

## 2 Basic operation

### Putting the device to sleep

This section explains how to put the iPad to sleep.



1 Press the top button once while the screen display is on.

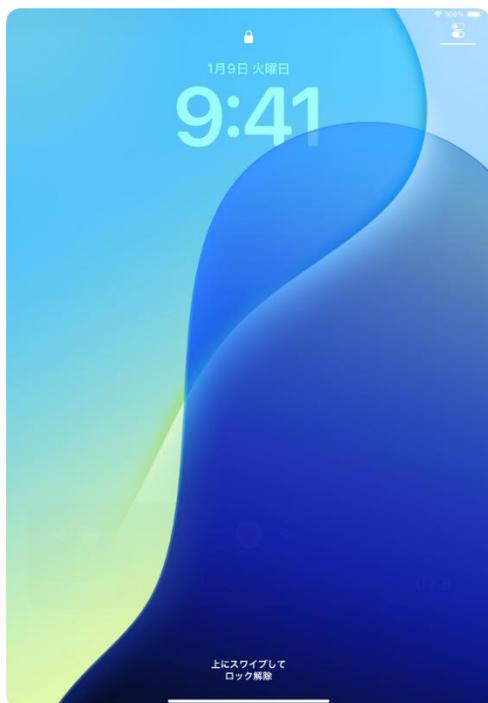
2 The device goes into sleep mode, and the screen goes dark.

3 That's it.

## 2 Basic operation

### Waking up the device from sleep

This section explains how to wake up the iPad.



1 Press the top button or tap the screen while the device is asleep.

2 The "Lock Screen" will appear.

3 Swipe up from the bottom edge of the screen upward.



4 The "Enter Passcode" screen will appear.

5 Enter the passcode.

6 The device will be unlocked, and the home screen will appear.

7 That's it.

\*To set the passcode for the first time, see page 36 or page 96.

# 3

## Initial setup

# 3 Initial setup

## Explanation of this chapter and notes (1/2)

### About this chapter

This chapter describes the initial setup procedure required to use the iPad.

Please note:

- 1 Please follow the school's instructions, if any.
- 2 To complete the procedure in this chapter, you need to be connected to Wi-Fi.
- 3 Consider using the school's Wi-Fi if you do not have Wi-Fi access at home.
- 4 If you make an input mistake, return to the previous screen. If you cannot return to the previous screen, press and hold the top button for about five seconds and select "System Shutdown" to turn off the power. When the power is turned on again, you can start over from the beginning.
- 5 The settings screen will differ if another iPad or iPhone is near the iPad being set up. If you wish to sync from another iPad or iPhone, please check the web or books on your own.

# 3 Initial setup

## Explanation of this chapter and notes (2/2)

Please note:

6 Please check how to operate the device (such as how to install applications and browse the internet) by yourself after completing the procedure in this chapter.

**We are unable to respond to inquiries about how to install or use individual applications or how to connect to the internet.**

7 If you update your iPadOS, the background, icons, etc., may be changed and may differ from the images shown in this chapter.

8 All usernames in the procedure were created as examples for this procedure.

Please replace the username with one you have created yourself.

**9 If you are unable to complete the initial setup or tasks after initial setup, please contact us for further assistance as follows. For initial failures, please refer to page 8.**

For inquiries, please contact:  
0120-225-822

Reception hours: 9:00-17:00 (except weekends and holidays)

Open Friday, January 31, 2025 to  
Monday, June 30, 2025

Information required for inquiries:

- Device name (iPad)
- Current status

# 3 Initial setup

## The initial setup process

This chapter is organized as follows.

For setup methods other than those described in this chapter, please check the web or books on your own.

The inquiry desk will not be able to assist you.

Procedure	What you will need	Page
Procedure to connect to Wi-Fi and set up with a new Apple Account	<ul style="list-style-type: none"><li>• Wi-Fi network</li><li>• A smartphone able to receive text messages</li></ul>	Pages 25-57
Procedure to connect to Wi-Fi and set up with an existing Apple Account	<ul style="list-style-type: none"><li>• Wi-Fi network</li><li>• A smartphone able to receive text messages</li><li>• Apple Account</li></ul>	Pages 25-37 Pages 58-66

# 3 Initial setup

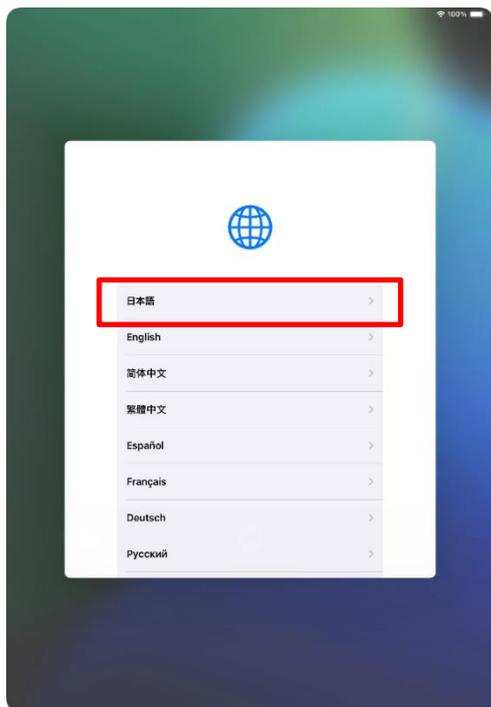
## How to set up your iPad when it first starts up (1/32)

Follow the steps below to perform the initial setup.



1 Press and hold the top button to wake up the iPad.

2 Swipe up from the bottom edge of the screen upward.



3 Tap "Japanese."

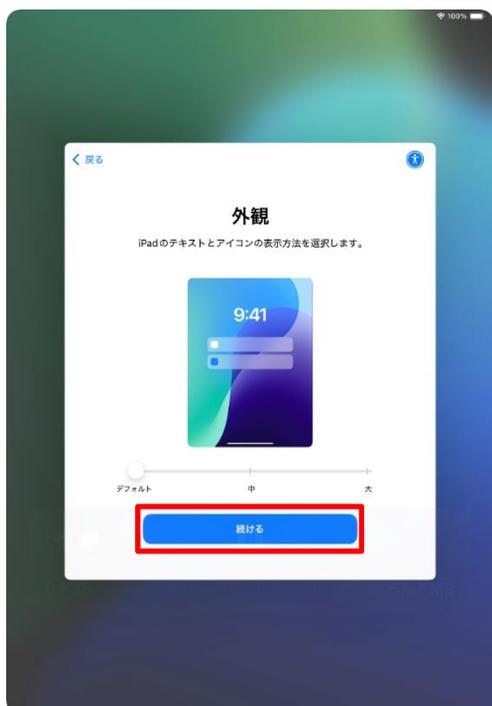
# 3 Initial setup

## How to set up your iPad when it first starts up (2/32)



4 The "Select Country or Region" screen will appear.

5 Tap "Japan."



6 The "Exterior" screen will appear.

7 Tap "Continue."

\*Move the slider to increase the size of icons, text, etc. displayed on the screen.

# 3 Initial setup

## How to set up your iPad when it first starts up (3/32)



8 The "Quick Start" screen will appear.

9 Tap "Setup Without Other Device."



10 The "Language for Text and Voice Input" screen will appear.

11 Tap "Set Up in 'Settings' Later."

# 3 Initial setup

## How to set up your iPad when it first starts up (4/32)



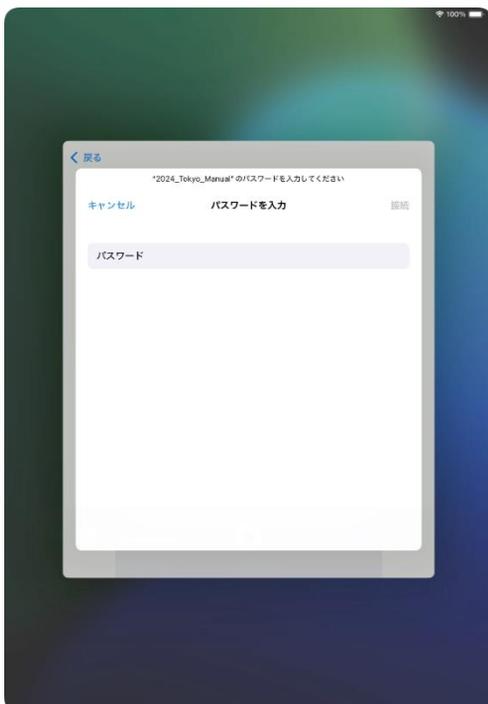
12 The “Select Wi-Fi Network” screen will appear, showing a list of SSIDs of Wi-Fi networks that you can connect to.

13 Tap the SSID you want to connect to.

What is an SSID?

A name attached to a Wi-Fi signal. Each school or home Wi-Fi has a different name.

SSIDs other than the one you are connecting to will also be displayed.

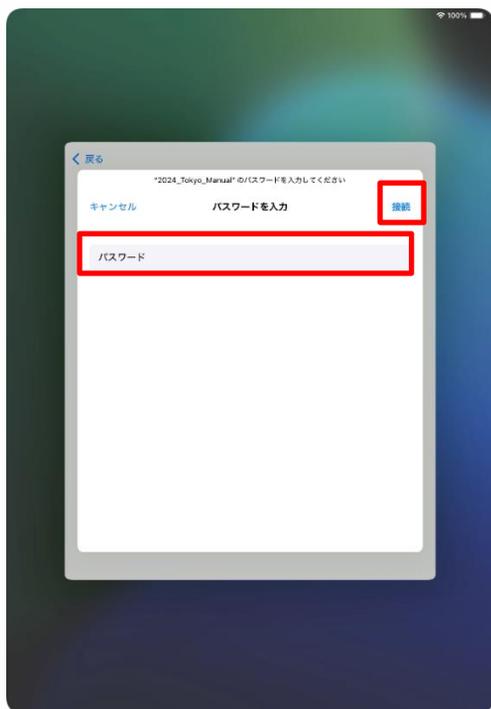


14 The “Enter Password” screen will appear.

\*If the keyboard is not displayed, tap the “Password” field to display the keyboard.

## 3 Initial setup

### How to set up your iPad when it first starts up (5/32)



15 Enter your password in the "Password" field.

16 Tap "Connect."

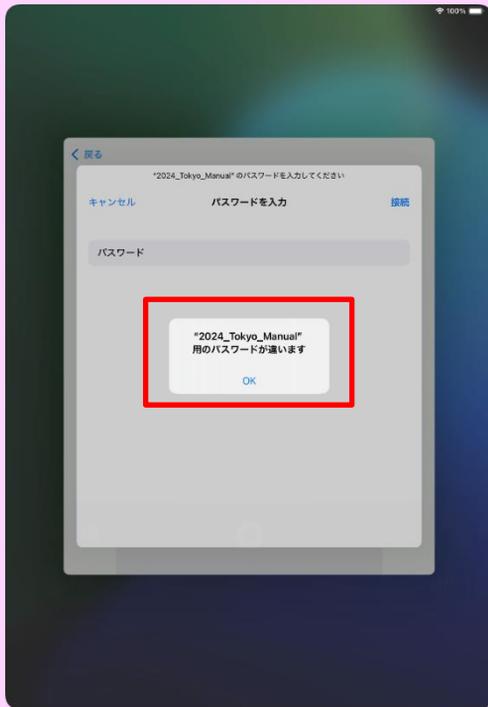
#### Wi-Fi passwords

Required to connect to each Wi-Fi network. Each school or home Wi-Fi SSID has a different password.

If you are at school, please enter the password provided to you.

## 3 Initial setup

How to set up your iPad when it first starts up (if the following happens)



1 If the screen on the left appears after tapping "Connect" in Step 16 on page 29, your password is incorrect.

2 Confirm your password.

3 Tap "OK."

4 Enter the correct password.

5 Tap "Connect."

# 3 Initial setup

## How to set up your iPad when it first starts up (6/32)



17 You will be returned to the “Select Wi-Fi Network” screen.

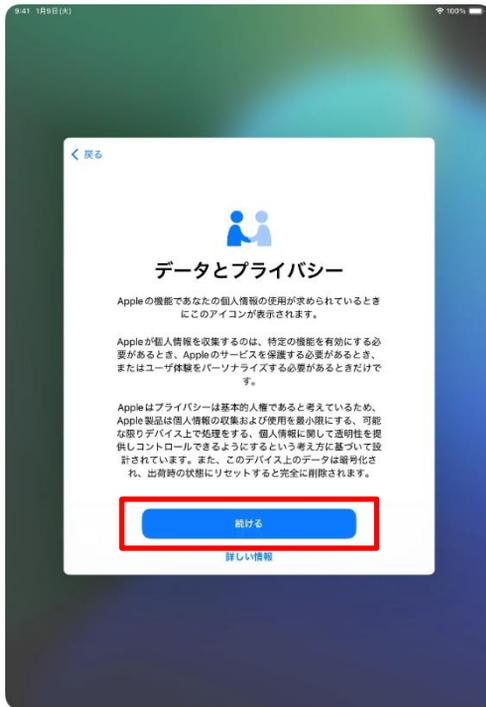
\*This screen switches to the screen in Step 18 automatically.



18 The “It may take a few minutes to activate your iPad” screen will appear. This screen switches automatically.

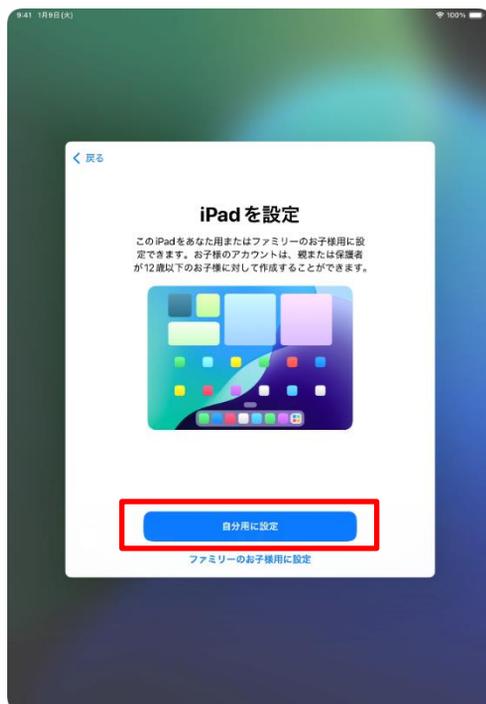
# 3 Initial setup

## How to set up your iPad when it first starts up (7/32)



19 The "Data and Privacy" screen will appear.

20 Tap "Continue."



21 The "iPad Setup" screen will appear.

22 Tap "Personalize."

# 3 Initial setup

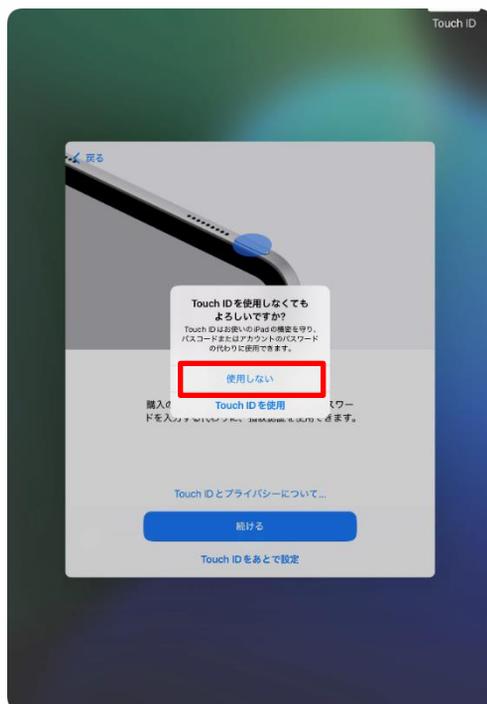
## How to set up your iPad when it first starts up (8/32)



23 The "Touch ID" screen will appear.

24 Tap "Set Up Touch ID Later."

\*To register Touch ID during initial setup, please refer to the procedure on page 74.



25 The "Are you sure you don't want to use Touch ID?" screen will appear.

26 Tap "Do not use."

# 3 Initial setup

## How to set up your iPad when it first starts up (9/32)



27 The "Create iPad Passcode" screen will appear.

28 Enter any six-digit number.

Do not forget this passcode.

### Memo

You will need to initialize your device if you forget your passcode.

Make a note of your passcode and keep it in a safe place. Never share this information with others.

Passcode: \_\_\_\_\_

# 3 Initial setup

## How to set up your iPad when it first starts up (10/32)



If you enter a passcode that can be easily guessed in “Step 28: Enter any six-digit number,” the “This passcode can be easily guessed” screen will appear.

Tap “Change Passcode” and enter a complex, hard-to-guess passcode.

Also, if you have written your password in the memo field on page 34, please rewrite it.

The following passwords are easy to guess.

- Numbers in a series, round numbers, etc.

(Ex.) 123456, 111111, 200000

# 3 Initial setup

## How to set up your iPad when it first starts up (11/32)



29 The “Create iPad Passcode” screen will appear.

30 Enter the same six-digit passcode again.

**\*This screen is the passcode verification input screen.**



31 The “Transfer Apps and Data” screen will appear.

32 Tap “Do not transfer.”

## 3 Initial setup

### How to set up your iPad when it first starts up (12/32)

If you do not have an Apple Account, proceed to page 38.

If you have an Apple Account, proceed to page 58.

#### Apple Account

This account is used to access various Apple services such as the App Store and iCloud.

# 3 Initial setup

## How to set up your iPad when it first starts up (13/32)



33 The “Apple Account” screen will appear.

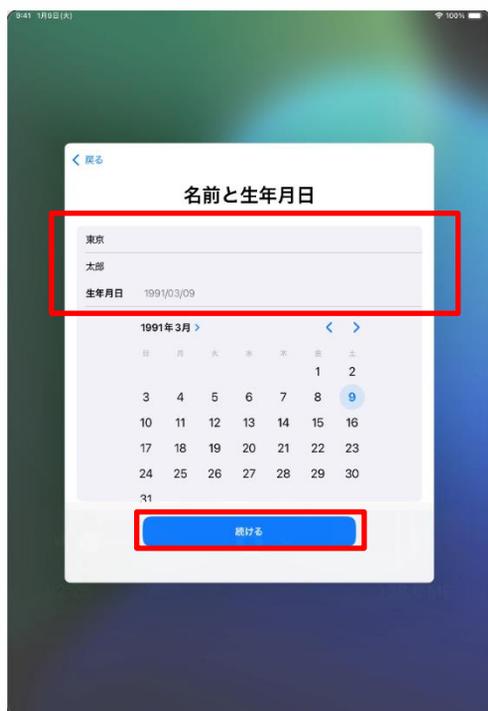
34 Tap “I forgot my password or don’t have an Apple Account.”



35 Tap “Create a free Apple Account.”

# 3 Initial setup

## How to set up your iPad when it first starts up (14/32)



36 The "Name and Date of Birth" screen will appear.

37 Enter the student's "Last Name," "First Name," and "Date of Birth."

38 Tap "Continue."

# 3 Initial setup

## How to set up your iPad when it first starts up (15/32)



39 The “Email Address” screen will appear.

40 Tap “If you do not have an email address.”

\*If you would like to use your email address as your Apple Account, enter it in the “Email Address” field and proceed to Step 48 on page 45.

If the email address cannot be used, a screen similar to the one on page 43 will appear.

Start from Step 39.

Your email address refers to an email address that you are using for other applications and accounts.

You can set this email address as your Apple Account, but if you do not want them to be the same or do not have an email address, follow the steps beginning from Step 40 to create a new email address.

# 3 Initial setup

## How to set up your iPad when it first starts up (16/32)

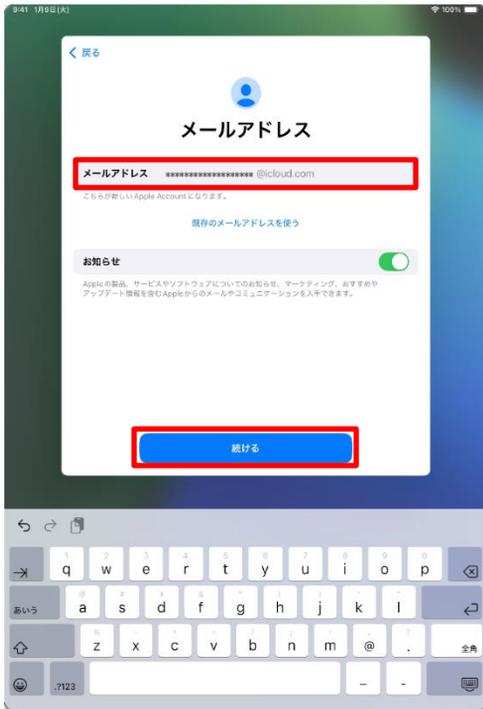


41 The "If you do not have an email address" screen will appear.

42 Tap "Get an iCloud email address."

# 3 Initial setup

## How to set up your iPad when it first starts up (17/32)



43 The "Email Address" screen will appear.

44 Enter any email address you wish to create a new one.

\*Enter your email address using half-width alphanumeric characters, periods, and underscores.

45 Tap "Continue."

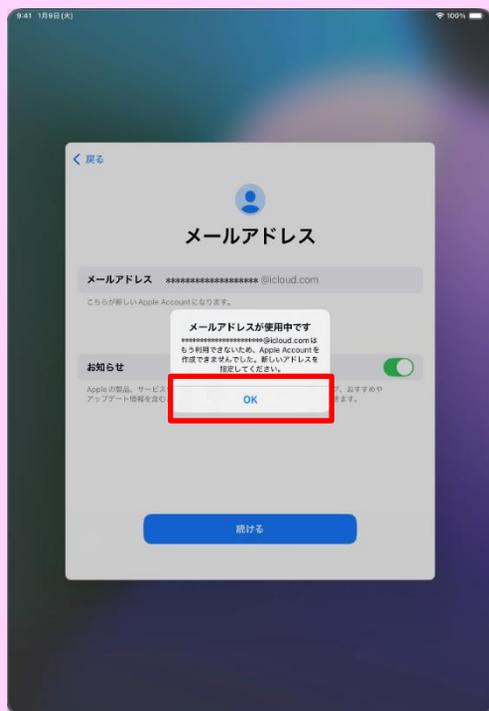
### Memo

Make a note of your email address and keep it in a safe place.

Email address: \_\_\_\_\_

# 3 Initial setup

## How to set up your iPad when it first starts up (18/32)

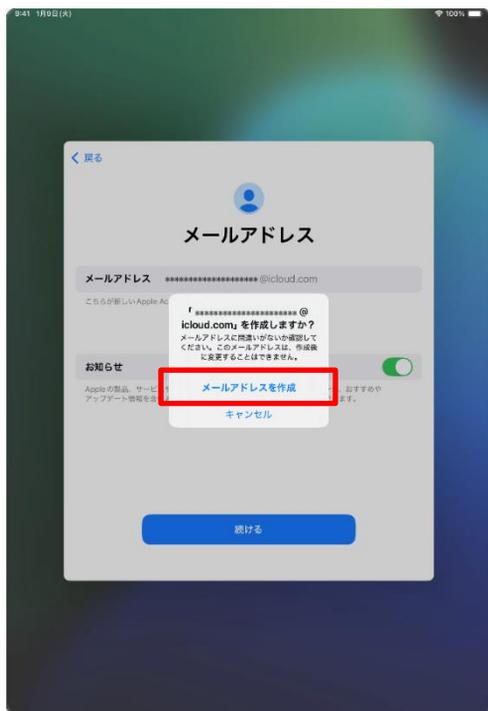


If you enter the email address already used in "Step 44: Enter any email address you wish to create a new one," the "Email address is in use" screen will appear.

Tap "OK" and perform Steps 44 and 45 again.

# 3 Initial setup

## How to set up your iPad when it first starts up (19/32)



46 The "Create '●●●●'?" screen will appear.

\*"●●●●" will contain the email address you entered.

47 Tap "Create Email Address."

# 3 Initial setup

## How to set up your iPad when it first starts up (20/32)



48 The "Apple Account Password" screen will open.

49 Enter a password of your choice in the "Password" field.

\*Passwords should be at least eight characters long, use both upper- and lowercase letters, and contain at least one number.

50 Enter the same password in the "Confirm" field.

51 Tap "Continue."

### Memo

Make a note of your password and keep it in a safe place.  
Never share this information with others.

Password: \_\_\_\_\_

# 3 Initial setup

## How to set up your iPad when it first starts up (21/32)



52 The "Phone Number" screen will appear.

53 Enter your phone number in the "Phone Number" field.

\*If text messages are supported, a message like the one below will be sent, so please check your messages.



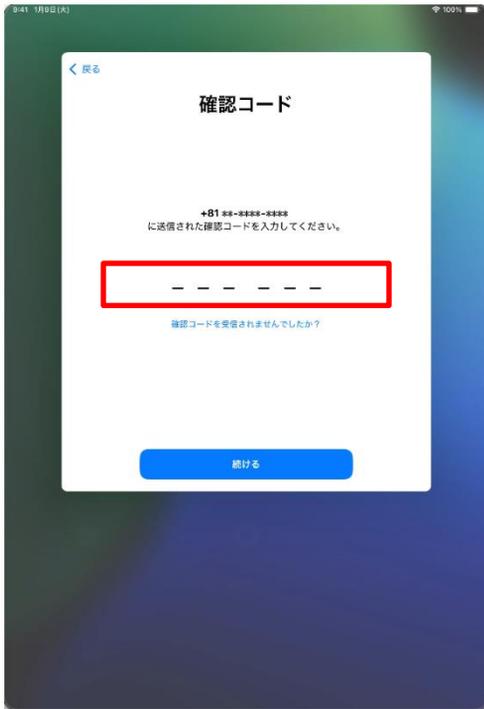
"●●●●●●" will contain a six-digit number.

\*If text messages are not supported, an automated voice message will provide a verification code.

54 Tap "Continue."

# 3 Initial setup

## How to set up your iPad when it first starts up (22/32)



55 The “Verification Code” screen will appear. As with Step 53, a verification code will be provided.

56 Enter the six-digit code provided in the text message.

Apple Account コードは ●●●●●●  
です。共有しないでください。

\*If text messages are not supported, an automated voice message will provide a verification code.

# 3 Initial setup

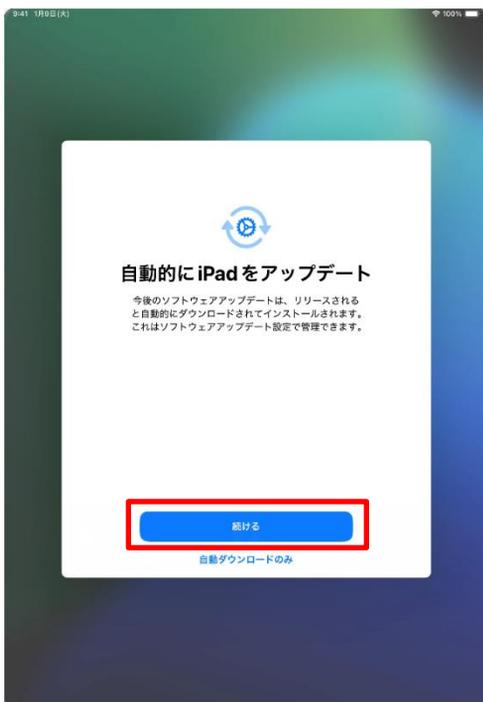
## How to set up your iPad when it first starts up (23/32)



57 The "Terms of Use" screen will appear.

58 Tap "Agree."

\*If the "Terms of Use" screen appears again, tap "Agree."



59 The "Update iPad Automatically" screen will appear.

60 Tap "Continue."

# 3 Initial setup

## How to set up your iPad when it first starts up (24/32)

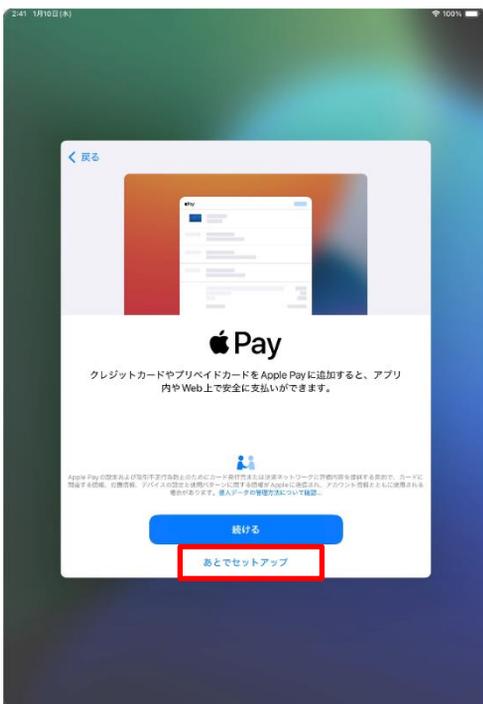


61 The "Location Services" screen will appear.

62 Tap "Turn on Location Services."

\*You can also read the instructions on the screen and select "Turn off Location Services."

Procedure for later setup is not explained in these instructions.



63 The "Pay" screen will appear.

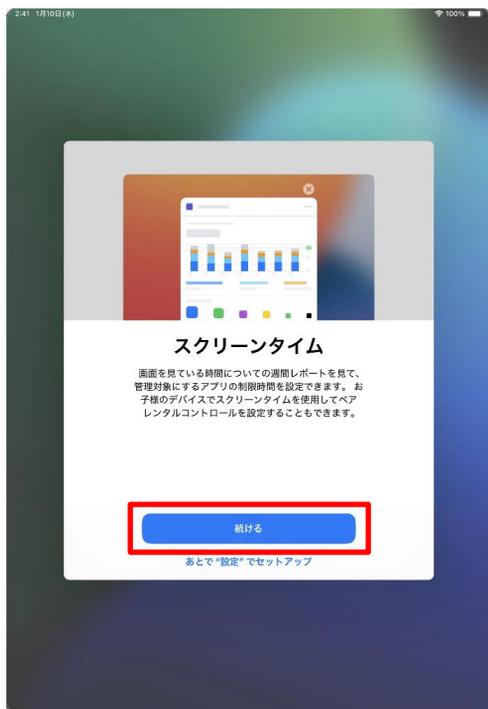
64 Tap "Set Up in 'Settings' Later."

\*If you choose "Continue," you will need to enter your credit card information.

This procedure is not explained in these instructions.

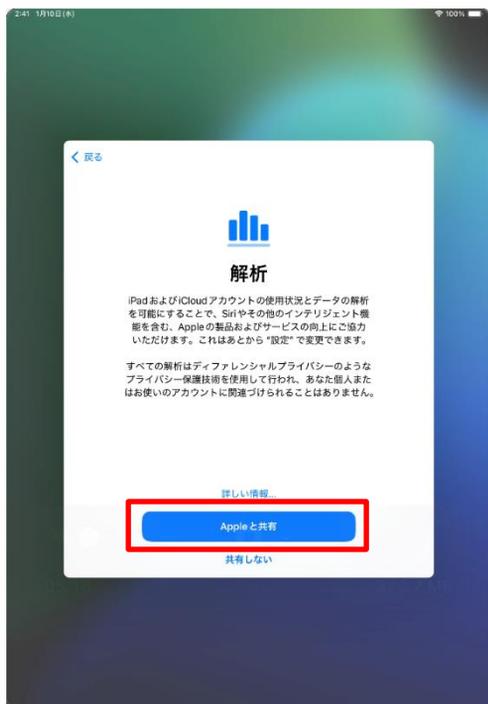
# 3 Initial setup

## How to set up your iPad when it first starts up (25/32)



65 The "Screen Time" screen will appear.

66 Tap "Continue."

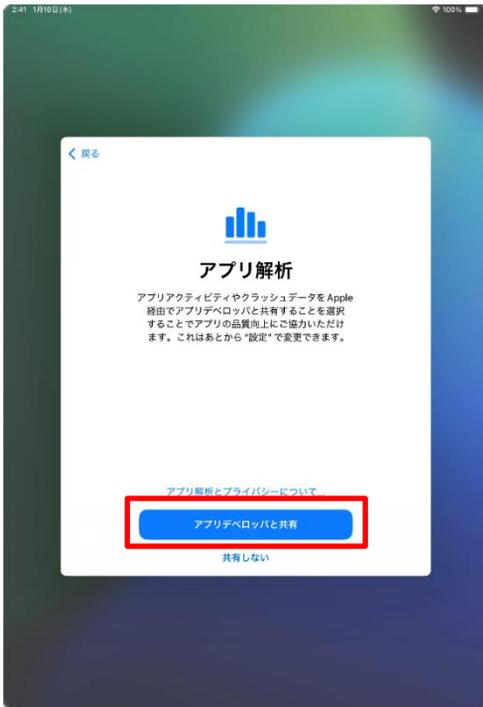


67 The "Analysis" screen will appear.

68 Tap "Share with Apple."

# 3 Initial setup

## How to set up your iPad when it first starts up (26/32)



69 The “App Analysis” screen will appear.

70 Tap “Share with App Developer.”



71 The “Light or Dark Mode” screen will appear.

72 Select “Light,” “Dark,” or “Automatic,” then tap “Continue.”

# 3 Initial setup

## How to set up your iPad when it first starts up (27/32)



73 The "Siri" screen will appear.

74 Tap "Continue."

\*You can also read the instructions on the screen and select "Set Up in 'Settings' Later."

Procedure for later setup is not explained in these instructions.



75 The "Select Siri Voice" screen will appear.

76 Tap "Voice 1" or "Voice 2" to select.

77 Tap "Continue."

# 3 Initial setup

## How to set up your iPad when it first starts up (28/32)



78 The "Say 'Hey Siri, what's the weather like today?'" screen will appear.

79 Say "Hey Siri, what's the weather like today?" to the iPad.

80 A check mark " ✓ " will appear on the screen.



81 The "Say 'Hey Siri, send a message'" screen will appear.

82 Say "Hey Siri, send a message" to your iPad.

83 A check mark " ✓ " will appear on the screen.

# 3 Initial setup

## How to set up your iPad when it first starts up (29/32)



84 The "Say 'Hey Siri, set a timer for 3 minutes'" screen will appear.

85 Say "Hey Siri, set a timer for 3 minutes," to your iPad.

86 A check mark " ✓ " will appear on the screen.



87 The "Say 'Hey Siri, get directions to my house'" screen will appear.

88 Say "Hey Siri, get directions to my house," to the iPad.

89 A check mark " ✓ " will appear on the screen.

# 3 Initial setup

## How to set up your iPad when it first starts up (30/32)



90 Finally, the "Say 'Hey Siri, play some music'" screen will appear.

91 Say "Hey Siri, play some music," to the iPad.

92 A check mark " ✓ " will appear on the screen.



93 The "Complete Siri Setup" screen will appear.

94 Tap "Continue."

# 3 Initial setup

## How to set up your iPad when it first starts up (31/32)



95 The “Improve Siri and Voice Input” screen will appear.

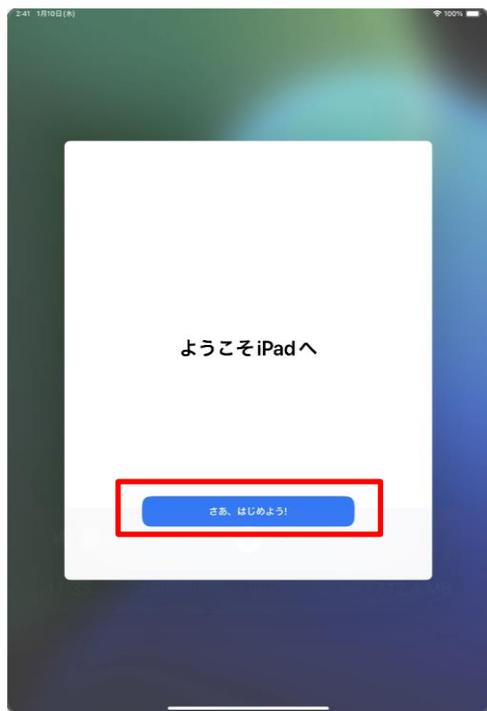
96 Tap “Share Audio Recording.”

**\*You can also read the instructions on the screen and select “Not Now.”**

**Procedure for later setup is not explained in these instructions.**

## 3 Initial setup

### How to set up your iPad when it first starts up (32/32)



97 The “Welcome to iPad” screen will appear.

98 Tap “Let’s get started!”

99 That’s it.

If you do not have an Apple Account, the above procedure will complete the initial setup.

Next, go to “4 Tasks after initial setup” on page 67.

# 3 Initial setup

## Setup procedure if you have an Apple Account (1/9)

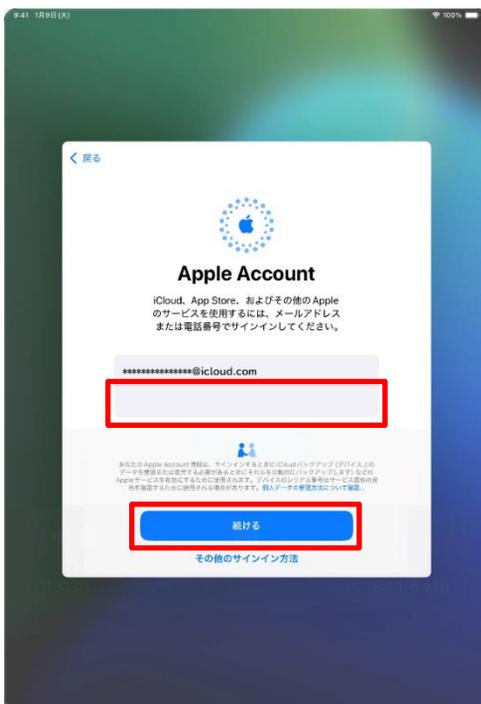
The screen displayed may differ depending on your Apple Account settings.



1 The "Apple Account" screen will appear.

2 Tap the "Email or Phone Number" field and enter your Apple Account.

3 Tap "Continue."

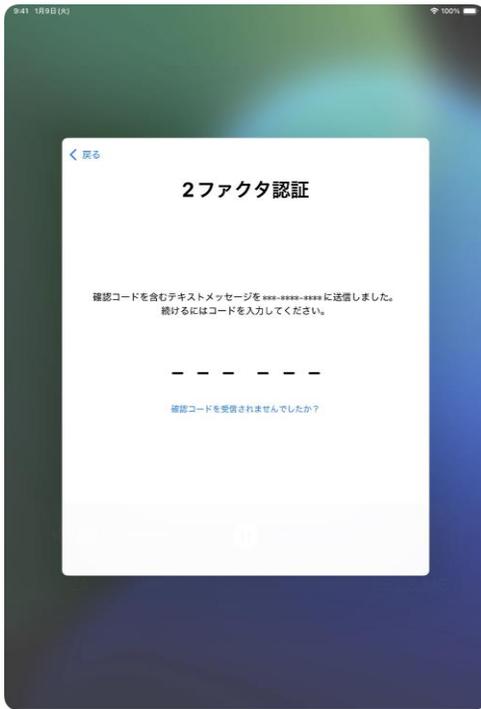


4 Tap the "Password" field and enter your Apple Account password.

5 Tap "Continue."

# 3 Initial setup

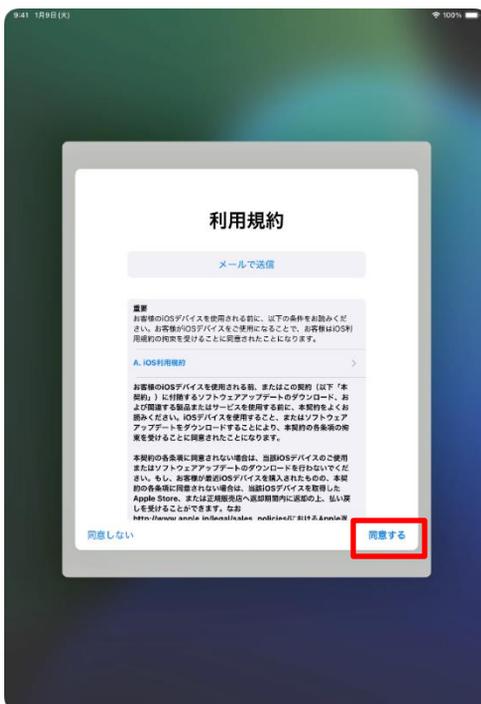
## Setup procedure if you have an Apple Account (2/9)



6 The “Two-Factor Authentication” screen will appear.

7 Enter the verification code sent to the phone number registered to your Apple Account.

\*If the phone number registered to your Apple Account does not support text messages, an automated voice message will provide a verification code.



8 The “Terms of Use” screen will appear.

\*The contents of the screen may differ from the screen on the left, but please follow the same procedure.

9 Tap “Agree.”

# 3 Initial setup

## Setup procedure if you have an Apple Account (3/9)



10 If you enter a different passcode from the previous one in "Step 28: Enter any six-digit number" on page 34, the "Enter your old passcode" screen will appear.

11 Enter the previous passcode.

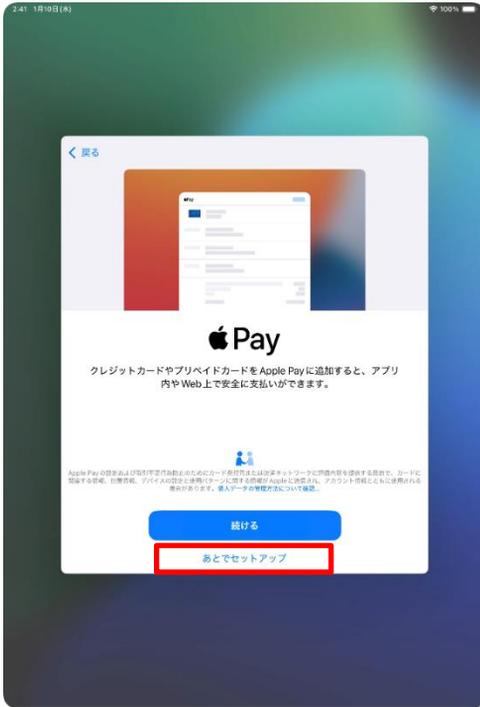


12 The "Transfer Settings to New iPad" screen will appear.

13 Tap "Continue."

# 3 Initial setup

## Setup procedure if you have an Apple Account (4/9)



14 The "Pay" screen will appear.

15 Tap "Set Up in 'Settings' Later."



16 The "Siri" screen will appear.

\*When the "Improve Siri and Voice Input" screen appears, go to Step 36 on page 65.

17 Tap "Continue."

\*You can also read the instructions on the screen and select "Set Up in 'Settings' Later." Procedure for later setup is not explained in these instructions.

# 3 Initial setup

## Setup procedure if you have an Apple Account (5/9)



18 When the "Select Siri Voice" screen appears, tap "Voice 1" or "Voice 2" to select.

19 Tap "Next."



20 The "Say 'Hey Siri, what's the weather like today?'" screen will appear.

21 Say "Hey Siri, what's the weather like today?" to the iPad.

22 A check mark "✓" will appear on the screen.

# 3 Initial setup

## Setup procedure if you have an Apple Account (6/9)



23 The "Say 'Hey Siri, send a message'" screen will appear.

24 Say "Hey Siri, send a message" to your iPad.

25 A check mark " ✓ " will appear on the screen.



26 The "Say 'Hey Siri, set a timer for 3 minutes'" screen will appear.

27 Say "Hey Siri, set a timer for 3 minutes," to your iPad.

28 A check mark " ✓ " will appear on the screen.

# 3 Initial setup

## Setup procedure if you have an Apple Account (7/9)



29 The "Say 'Hey Siri, get directions to my house'" screen will appear.

30 Say "Hey Siri, get directions to my house," to the iPad.

31 A check mark " ✓ " will appear on the screen.



32 Finally, the "Say 'Hey Siri, play some music'" screen will appear.

33 Say "Hey Siri, play some music," to the iPad.

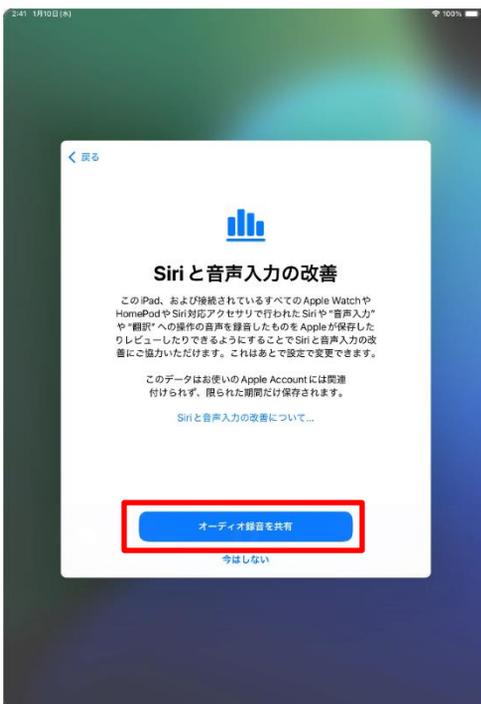
34 A check mark " ✓ " will appear on the screen.

# 3 Initial setup

## Setup procedure if you have an Apple Account (8/9)



35 When the "Complete Siri Setup" screen appears, tap "Continue."



36 The "Improve Siri and Voice Input" screen will appear.

37 Tap "Share Audio Recording."

**\*You can also read the instructions on the screen and select "Not Now."**

**Procedure for later setup is not explained in these instructions.**

## 3 Initial setup

### Setup procedure if you have an Apple Account (9/9)



38 The “Welcome to iPad” screen will appear.

39 Tap “Let’s get started!”

40 That’s it.

If you have an Apple Account, the above procedure will complete the initial setup.

Next, go to “4 Tasks after initial setup” on page 67.

# 4

## Tasks after initial setup

# 4 Tasks after initial setup

## Explanation of this chapter and notes (1/2)

### About this chapter

This chapter describes the following steps required after the initial setup.

Items in **the red font** are mandatory procedures.

- Steps to connect to Wi-Fi
- Setup procedure for Touch ID
- **Procedure for updating iPadOS**
- Adding apps
- Procedure for changing the display language
- Apple Account sign-in procedure
- Procedure for changing the passcode

Please note:

1 Please check the Wi-Fi SSID and security key in the manual of the Wi-Fi you are connecting to.

2 The Wi-Fi SSID and security key are unique to each household, so the inquiry desk cannot assist with these.

### **Apple Account**

**This account is used to access various Apple services such as the App Store and iCloud.**

# 4 Tasks after initial setup

## Explanation of this chapter and notes (2/2)

After you tap the “Settings” icon on the home screen to reach the “Settings” screen and a pop-up appears in the “Complete the iPad Setup” column displayed in the upper left of the screen, the “Complete iPad Setup” screen will sometimes appear. If it does, tap “Not now.”



# 4 Tasks after initial setup

## Steps to connect to Wi-Fi (1/3)

This section explains how to connect your iPad to Wi-Fi. Please confirm the Wi-Fi SSID and password in the Wi-Fi manual of the destination network.

1 Tap the "Settings" icon on the home screen.



2 The "Settings" screen will appear.

3 Tap "Wi-Fi."



# 4 Tasks after initial setup

## Steps to connect to Wi-Fi (2/3)



4 The “Wi-Fi” screen will appear.

5 Tap the SSID you want to connect to in “Network.”

What is an SSID?

A name attached to a Wi-Fi signal. Each school or home Wi-Fi has a different name.

SSIDs other than the one you are connecting to will also be displayed.



6 The “Enter Password” screen will appear.

7 Enter your password in the “Password” field.

8 Tap “Connect.”

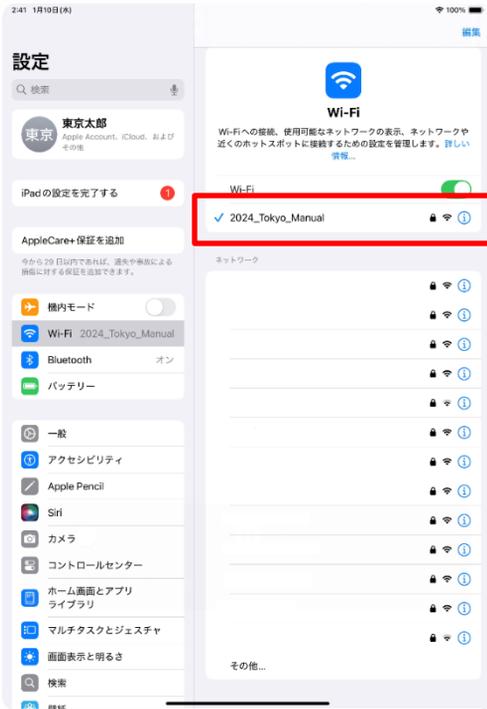
Wi-Fi passwords

Required to connect to each Wi-Fi network. Each school or home Wi-Fi SSID has a different password.

If you are at school, please enter the password provided to you.

# 4 Tasks after initial setup

## Steps to connect to Wi-Fi (3/3)



9 A check mark " ✓ " will appear to the left of the SSID you are connected to.

10 That's it.

# 4 Tasks after initial setup

## Procedure for connecting to Wi-Fi (if the following happens)



1 If the screen on the left appears after tapping “Connect” in Step 8 on page 71, your password is incorrect.

2 Confirm your password.

3 Tap “OK.”

4 Enter the correct password.

5 Tap “Connect.”

# 4 Tasks after initial setup

## Setup procedure for Touch ID (1/5)

This section explains the setup procedure for Touch ID.



1 Tap the "Settings" icon on the home screen.



2 The "Settings" screen will appear.

3 Swipe the left side of the screen from bottom to top.

4 Tap "Touch ID and Passcode."

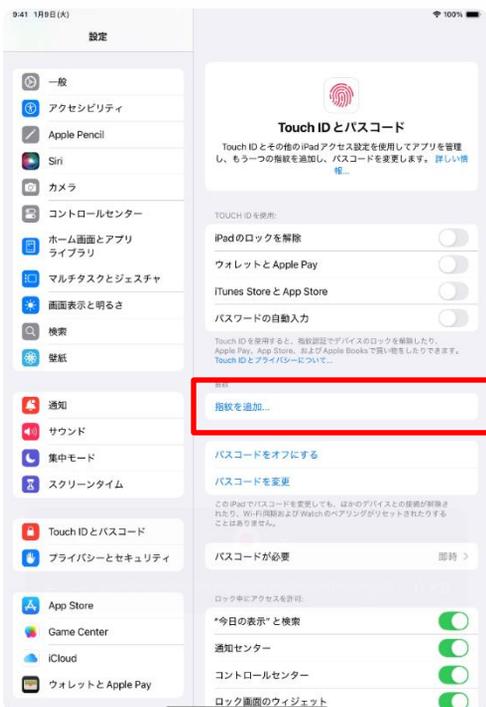
# 4 Tasks after initial setup

## Setup procedure for Touch ID (2/5)



5 The “Enter Passcode” screen will appear.

6 Enter the passcode.



7 The “Touch ID and Passcode” screen will appear.

8 Tap “Add a Fingerprint.”

# 4 Tasks after initial setup

## Setup procedure for Touch ID (3/5)



9 The “Touch ID” screen will appear.

10 Place the finger to be registered on the Top button.



11 The “Place Your Finger” screen will appear.

12 Repeat the process of placing your finger on the Top button and releasing it.

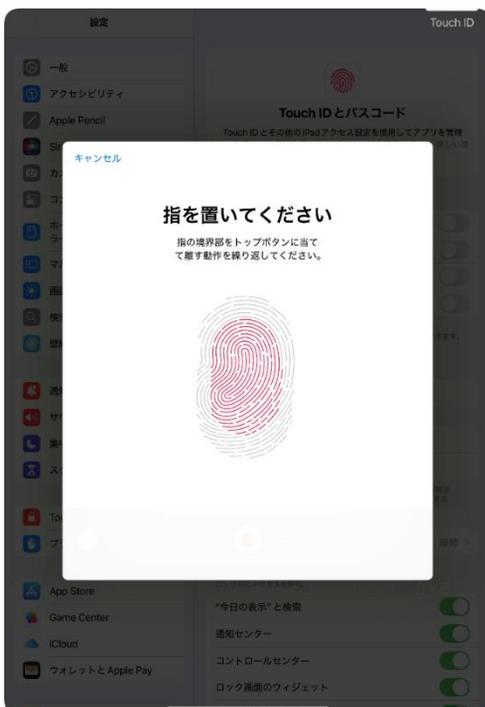
# 4 Tasks after initial setup

## Setup procedure for Touch ID (4/5)



13 The "Capture Entire Fingerprint" screen will appear.

14 Tap "Continue."

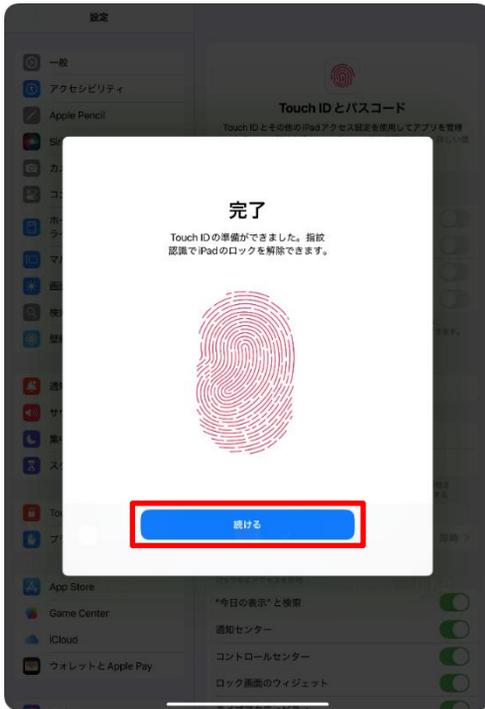


15 The "Place Your Finger" screen will appear.

16 Repeat the process of placing the edges of the same finger on the Top button and releasing.

# 4 Tasks after initial setup

## Setup procedure for Touch ID (5/5)



17 The "Done" screen will appear.

18 Tap "Continue."

19 That's it.

# 4 Tasks after initial setup

## Procedure for updating iPadOS (1/5)

This section explains the procedure for updating iPadOS. For security purposes, always update your iPadOS to the latest version. The system may restart after updating. Please do not perform iPadOS updates before or during class.



1 Tap the “Settings” icon on the home screen.

# 4 Tasks after initial setup

## Procedure for updating iPadOS (2/5)



2 The "Settings" screen will appear.

3 Tap "General."



4 The "General" screen will appear.

5 Tap "Software Update."

# 4 Tasks after initial setup

## Procedure for updating iPadOS (3/5)



6 The “Software Update” screen will appear.

\*If the “You are using the latest iPad software” screen appears, the following procedure is unnecessary.

7 Tap “Update Now.”



8 The “Enter Passcode” screen will appear.

9 Enter the passcode.

\*When the “Terms of Use” screen appears after entering your passcode, confirm the Terms of Use then tap “Agree.”

# 4 Tasks after initial setup

## Procedure for updating iPadOS (4/5)



10 You will return to the “Software Update” screen.



11 Tap “Install Now.”

\*Depending on the update status, this option may not appear immediately.

# 4 Tasks after initial setup

## Procedure for updating iPadOS (5/5)



12 The "Enter Passcode" screen will appear.

13 Enter the passcode.

14 That's it.

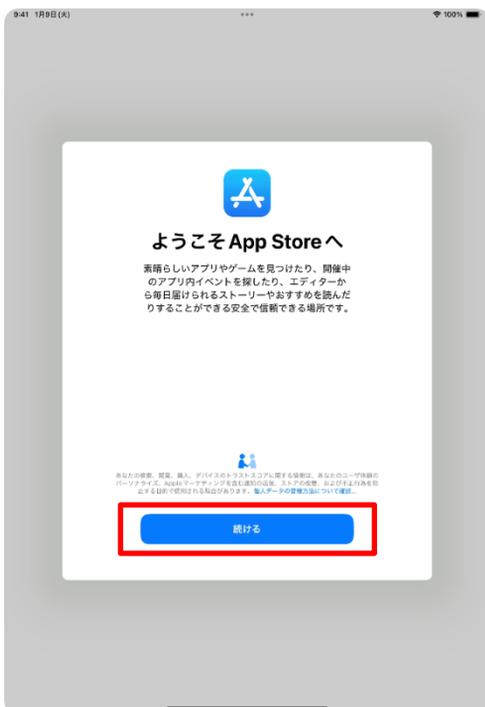
# 4 Tasks after initial setup

## Adding apps (1/2)

Additional necessary apps, such as those specified by the school, can be downloaded from the App Store.



1 Tap the "App Store" icon.

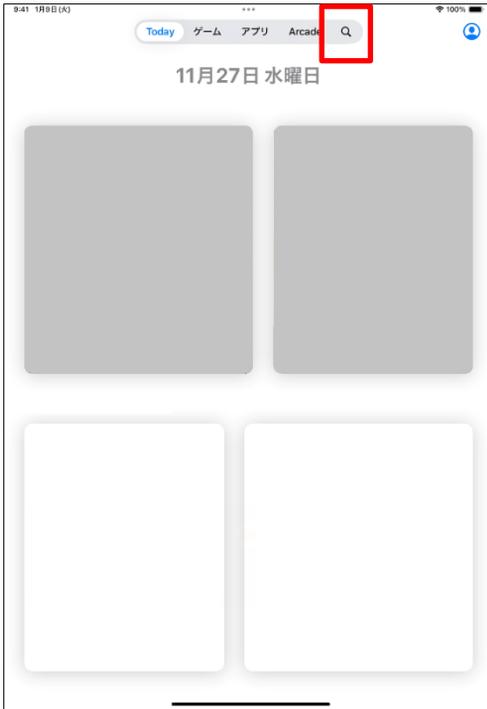


2 When the "Welcome to the App Store" screen appears, tap "Continue."

\*The screen that appears may be different from the screen shown in these instructions. In that case, follow the instructions on the screen to proceed with the settings.

# 4 Tasks after initial setup

## Adding apps (2/2)



3 After tapping “,” enter the name of the app you need in the search field at the top of the screen to search for it. After searching, tap the appropriate app to download.

# 4 Tasks after initial setup

## Setup procedure for the display language (1/4)

This section explains the setup procedure for the display language.



1 Tap the “Settings” icon on the home screen.



2 The “Settings” screen will appear.

3 Tap “General.”

# 4 Tasks after initial setup

## Setup procedure for the display language (2/4)



4 The "General" screen will appear.

5 Tap "Language and Region."



6 The "Language and Region" screen will appear.

7 Tap "Add a Language."

# 4 Tasks after initial setup

## Setup procedure for the display language (3/4)



8 The “iPad Languages” screen will appear.

9 Tap the language you want to use.



10 The “Change to ●●” screen will appear.

\*“●●” will contain the name of the selected language.

11 Tap “Use ●●.”

# 4 Tasks after initial setup

## Setup procedure for the display language (4/4)



12 The screen will appear in the selected language.

13 That's it.

# 4 Tasks after initial setup

## Apple Account sign-in procedure (1/5)

This section explains how to sign in with your Apple Account.

**If you have already created an Apple Account on pages 38-57 or have already signed in, this task is not required.**

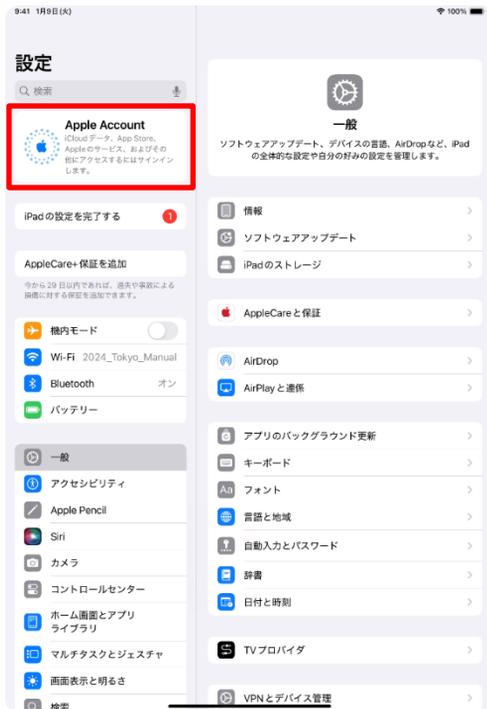
**When you sign in with your Apple Account, you need to be connected to the internet.**



1 Tap the “Settings” icon on the home screen.

# 4 Tasks after initial setup

## Apple Account sign-in procedure (2/5)



2 The "Settings" screen will appear.

3 Tap "Apple Account."



4 The "Apple Account" screen will appear.

5 Tap "Sign In Manually."

# 4 Tasks after initial setup

## Apple Account sign-in procedure (3/5)



6 In the "Email or Phone Number" field, enter the email address for your Apple Account.

7 Tap "Continue."



8 Enter your Apple Account password in the "Password" field.

9 Tap "Continue."

# 4 Tasks after initial setup

## Apple Account sign-in procedure (if the following happens)



1 If the screen on the left appears after tapping “Continue” in Step 9 on page 92, your password is incorrect.

2 Confirm your Apple Account password.

3 Tap “OK.”

4 Enter the correct Apple Account password.

5 Tap “Continue.”

# 4 Tasks after initial setup

## Apple Account sign-in procedure (4/5)



10 The “Two-Factor Authentication” screen will appear.

11 Enter the verification code sent to the phone number registered to your Apple Account.



12 The “Enter iPad Passcode” screen will appear.

13 Enter the passcode for the iPad.

\*If the following screen appears after entering the passcode, tap “Merge.”



# 4 Tasks after initial setup

## Apple Account sign-in procedure (5/5)



14 The name of your Apple Account will appear.

15 That's it.

# 4 Tasks after initial setup

## Procedure for changing the passcode (1/5)

This section explains the procedure for changing the passcode.



1 Tap the “Settings” icon on the home screen.



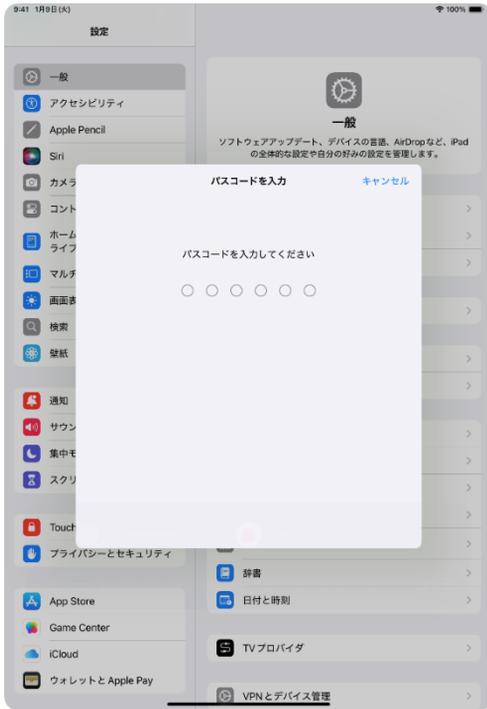
2 The “Settings” screen will appear.

3 Swipe the left side of the screen from bottom to top.

4 Tap “Touch ID and Passcode.”

# 4 Tasks after initial setup

## Procedure for changing the passcode (2/5)



5 The "Enter Passcode" screen will appear.

6 Enter the passcode.

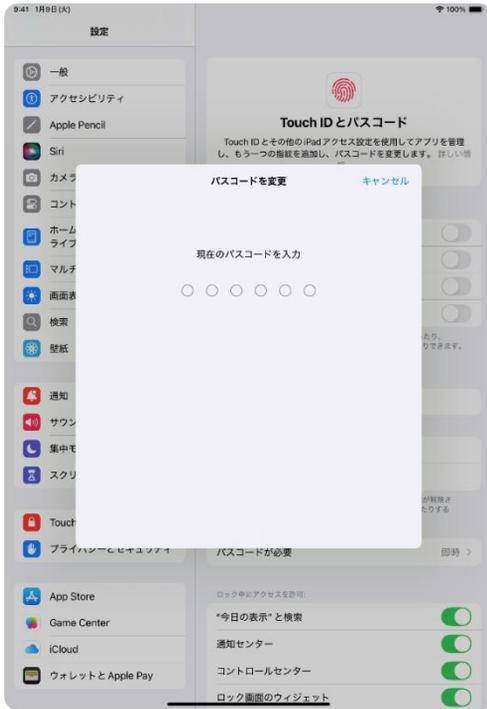


7 The "Touch ID and Passcode" screen will appear.

8 Tap "Change Passcode."

# 4 Tasks after initial setup

## Procedure for changing the passcode (3/5)

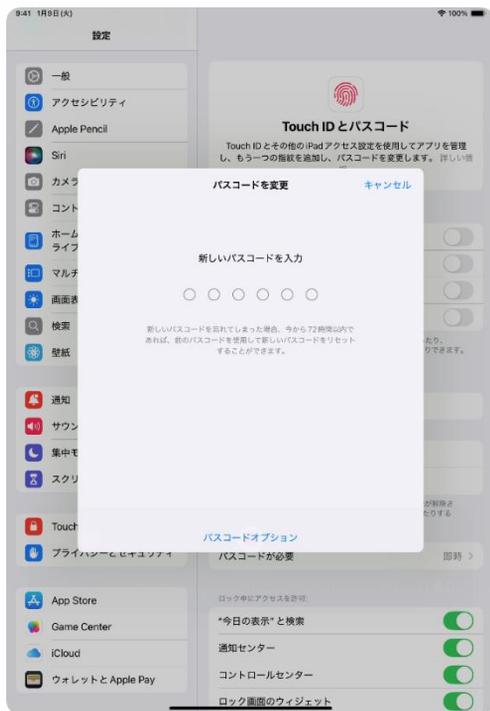


9 The “Change Passcode” screen will appear.

10 Enter the current passcode.

# 4 Tasks after initial setup

## Procedure for changing the passcode (4/5)



11 The “Change Passcode” screen will appear.

12 Enter the new passcode.

### Memo

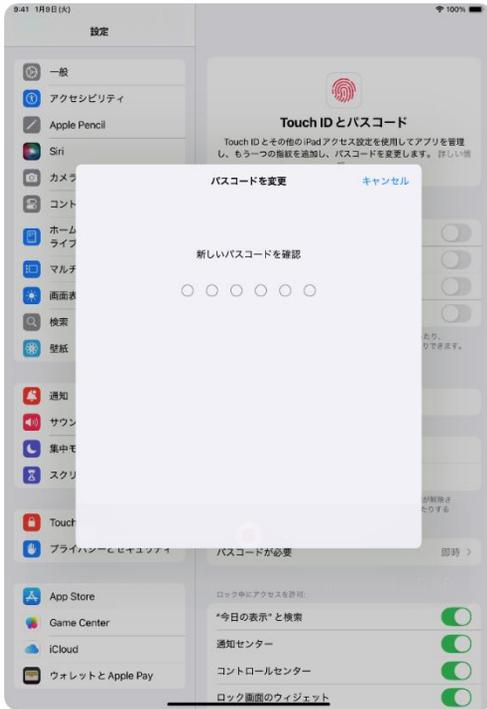
You will need to initialize your device if you forget your passcode.

Make a note of your passcode and keep it in a safe place. Never share this information with others.

New passcode: \_\_\_\_\_

# 4 Tasks after initial setup

## Procedure for changing the passcode (5/5)



13 The “Confirm New Passcode” screen will appear.

14 Enter the new passcode again.

15 That’s it.

5

If you think your  
device is broken

# 5 If you think your device is broken

## Explanation of this chapter and notes

### About this chapter

This chapter explains the steps to take when something goes wrong with your iPad.

- iPad initialization procedure
- Replacing consumable parts

Please note:

1 Initialization will delete the files saved in your iPad.

Additionally installed applications will also be deleted.

2 Please save important files to iCloud, etc.

3 If the problem persists even after initialization, or if initialization is not possible (display does not show, power does not turn on, etc.), please contact the Apple Support Center.

4 Repairing may also delete files you have saved in your iPad and additional apps you have installed.

5 Please save important files to iCloud, etc., before sending your device for repair.

# 5 If you think your device is broken

## iPad initialization procedure (1/6)

If something goes wrong with your iPad, please first restart it.

If restarting does not solve the problem, initializing the iPad may help.

Be sure to save your important files to iCloud or similar in case the iPad malfunctions or something goes wrong.

If the problem persists even after initialization, please contact the Apple Support Center for repair.

If you have forgotten your passcode, please refer to the website below to redo your settings, or contact Apple Support.

### ■ Redo your settings

<https://support.apple.com/ja-jp/HT211078>

### ■ Contact Apple Support

<https://support.apple.com/ja-jp/ipad>

# 5 If you think your device is broken

## iPad initialization procedure (2/6)



1 Tap the "Settings" icon on the home screen.



2 The "Settings" screen will appear.

3 Tap "General."

# 5 If you think your device is broken

## iPad initialization procedure (3/6)



4 The "General" screen will appear.

5 Tap "Transfer or Reset iPad."

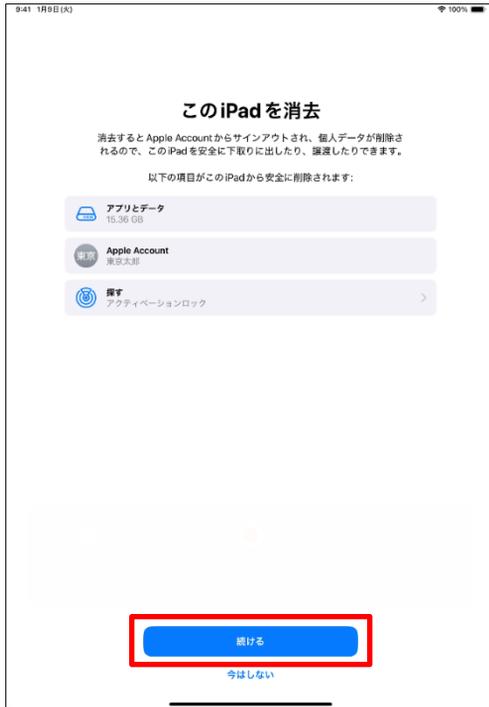


6 The "Transfer or Reset iPad" screen will appear.

7 Tap "Erase All Content and Settings."

# 5 If you think your device is broken

## iPad initialization procedure (4/6)



8 When the “Erase this iPad” screen appears, tap “Continue.”

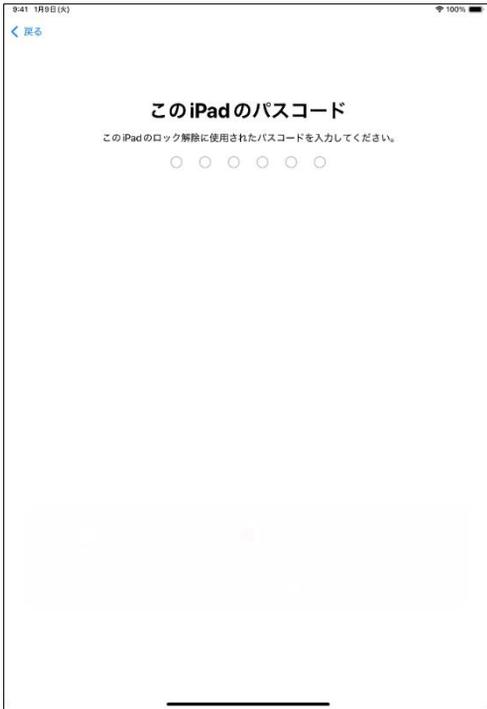


9 The “All media, content, and settings will be erased. This operation cannot be undone. Continue?” screen will appear.

10 Tap “Erase iPad.”

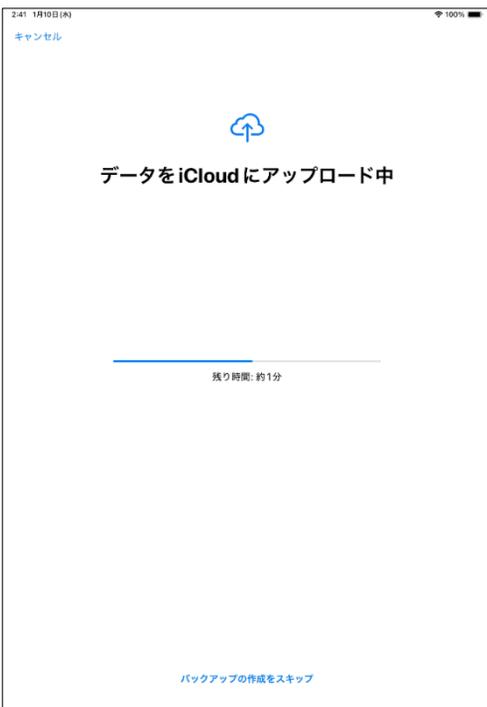
# 5 If you think your device is broken

## iPad initialization procedure (5/6)



11 The “Passcode for this iPad” screen will appear.

12 Enter the passcode.



13 The “Uploading Data to iCloud” screen will appear.

14 Wait for the screen to change automatically.

# 5 If you think your device is broken

## iPad initialization procedure (6/6)



15 The "Apple Account Password" screen will appear.

16 Enter your Apple Account password in the "Password" field.

17 Tap "Turn Off."

18 Perform the initial setup from the procedure on page 24.

19 That's it.

# 5 If you think your device is broken

## Replacing consumable parts

This section explains replacing consumable parts.

When the nib of the stylus is worn out, replace it with the supplied refill.

Two replacement nibs are included in the package.



1 Turn the nib counterclockwise to remove it.

2 Insert a new nib into the tip of the pen in a clockwise direction.

# 6

# Device repairs

# 6 Device repairs

## Device warranty during the period of use (1/3)

The iPad comes with a paid warranty provided by Apple (AppleCare+ for Schools).

### 1. The Warranty Period

- The warranty period is 3 years for full-time students and 4 years for part-time or correspondence students.
- The warranty starts from the date the device is first activated as per the terms and conditions of Apple. Customers are asked to determine when they activate the device and perform initial setup themselves.

### 2. Content of Warranty

- Spontaneous failure may be repaired an unlimited number of times.
- Damage due to negligence or accidents may be repaired up to twice a year.
- The power adapter that comes with the product may also be repaired.
- \*Deterioration of the power cable due to aging is not covered.
- Replacement of batteries is also covered for batteries that have deteriorated to less than 80% of their specific capacity.
- In addition to pick-up repairs, products may be brought in for repair or advanced replacements may be provided.
- \*Approval through credit is required for advanced replacements.
- See below for warranty terms and conditions.

[https://www.apple.com/jp/legal/sales-support/applecare/education/applecareplusjp\\_multi.html](https://www.apple.com/jp/legal/sales-support/applecare/education/applecareplusjp_multi.html)

QR code



# 6 Device repairs

## Device warranty during the period of use (2/3)

### 3. Notes

- Always protect your iPad with the Rugged Combo 4 (keyboard and case) during use. The warranty does not cover damage to property caused when the case is removed.
- The number of times your device can be repaired is limited. We ask that you use your device with care.
- The warranty for AppleCare+ for Schools covers only the 10th generation iPad you have purchased. It does not cover pens and keyboard cases. You will need to purchase a pen or keyboard yourself at an electronics retailer if you wish to use the same pen or keyboard after it is damaged. Verify the compatibility of the pen or keyboard you have purchased with the 10th generation iPad yourself. For the standard manufacturer warranty, check the warranty document included with the product or the manufacturer's/product's website.

### 4. Warranty Center (for Inquiries to Apple)

- Apple Support Center: 0120-277-535  
Online Support Center: <https://support.apple.com/ja-jp/106932>

QR code:



- Hours: 9:00 to 21:00, Monday to Sunday excluding year end/New Year holidays

## 6 端末修理について

## 利用期間中の端末保証について (3/3)



## AppleCare+ for Schools for iPad バンドル

iPad の修理サービスやサポートは、iPad を知り尽くした私たちにおまかせください。

### テクニカルサポート

- Apple の専任スペシャリストへのチャットや電話による優先アクセス
- iPadOS と iCloud の使用方法
- Apple 純正 iPad アプリに関する質問
- ワイヤレスネットワークへの接続
- さらに、教職員の方には専用ダイヤルにて AppleCare 上級テクニカルアドバイザーが使い方を直接サポートします。

### ハードウェア保証

AppleCare+ for Schools では、iPad、Apple Pencil、Apple 製 iPad 用キーボードなど以下のアイテムの保証を、2 年間、3 年間、4 年間の保証期間から選択できます。

- iPad 本体
- 仕様容量の 80% 未満に劣化したバッテリー
- 付属の USB ケーブルや電源アダプタ
- Apple Pencil
- Apple 製 iPad 用キーボード
- 過失や事故による損傷を1年ごとに2回まで保証。

AppleCare+ for Schools for iPad バンドル製品を、第 9 世代か第 10 世代の iPad および以下のいずれかの保護ケースと同時購入し利用する場合、修理サービス料は無料です。

- Logicool Rugged Folio または Logicool Rugged Combo 3 (iPad 第 9 世代)、Logicool Rugged Combo 4 (iPad 第 10 世代)
- Urban Armor Gear ScoutSeries
- Spigen iPad 10.2" Case ToughArmor
- Sanwa Supply iPad 10.2" Shock Absorption Case

### 修理サービスオプション

- 配送修理：Apple 指定の宅配業者が iPad を引き取りに伺います。
- 持ち込み修理：お近くの Apple Store または Apple 正規サービスプロバイダに iPad をお持ちください。
- エクスプレス交換サービス\*：交換用のデバイスをお届けし、修理の待ち時間をなくします。

\*エクスプレス交換サービスには、クレジットカードによる支払承認が必要です。  
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# Memo

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